



CLEAR THINKING SOLUTIONS

**WE ARE HIRING**

# SENIOR IT TECHNICIAN

Projects & Service Desk Support

**THIS IS  
US...**

Family-run

Empowering

Forward-thinking

Spirited & holistic

Committed to training

**IS THIS  
YOU?**

Logical thinker

Confident communicator

Knowledge sharer

Organised mindset

Open to learning

**APPLY TODAY:**

<https://clearthinking.co.uk/vacancies/>



| [clearthinking.co.uk](https://clearthinking.co.uk)

| [careers@clearthinking.co.uk](mailto:careers@clearthinking.co.uk)



Clear Thinking have an exciting opening for an experienced, well organised Senior IT Technician to join their valued team. As a senior technical support lead, you will deliver projects such as Office 365 migrations, Hyper V clusters, RDS role outs and more. With a preventative and logical approach to delivering compliant and secure technical solutions the right candidate will be motivated by technical challenges.

**Clear Thinking** are a professional yet personable Managed Service Provider (MSP) delivering secure and compliant technical services to multiple organisations. We have a positive working culture with a team that share the same core values.

**Company Benefits:**

- Positive and supportive working environment.
- Workplace Wellness: Onsite Gym, Yoga, Cycle to work scheme.
- Recreational activities and team lunches.
- Excellent training and career opportunities.
- Overtime opportunities to provide out of hours support as part of an on call rota.

**Role and Responsibilities:**

- Client facing role delivering a consultative approach to technical project delivery.
- Involvement with project processes improvements.
- Prepare, plan and implement secure, compliant technical solutions and projects both onsite and remotely.
- Trouble shoot and resolve escalated issues or those directly appointed to a senior level.
- Always communicate effectively with the internal team and clients.
- Mentor and knowledge share junior technicians.
- Apply a high-level understanding of our core products, customers and their specific requirements.
- Strive to meet above customer expectations with SLA's and project delivery specifications.

**Essential Skills and Experience:**

- Project examples: Office 365 migrations, Hyper V clusters, RDS role outs
- Demonstrative excellent customer facing consultancy experience.
- SharePoint setups, 365 migrations and general maintenance.
- Microsoft Office 365 core products.
- Cloud Technologies (Azure, Amazon AWS)
- Virtualization solutions (Hyper-V and VMware)
- Microsoft Server Operating System knowledge (2008, 2012, 2016 and 2019)
- Setting up and troubleshooting Networks (FortiGate, Firewalls, VLAN's, Managed Switches)
- Backup technologies
- Excellent time management, attention to detail and organisational skills.
- Absolutely trustworthy with a high level of personal integrity.
- Excellent command for written and spoken English.

**Bonus Skills and Experience:**

- Project Management from technical scope to delivery.
- Conditional access policies.
- Azure information protection.

**APPLY with your CV and a Cover Letter to:** [careers@clearthinking.co.uk](mailto:careers@clearthinking.co.uk)

